**AQUA COOLER - WARRANTY AND SERVICE REGISTRATION - FOR MAINS CONNECTED DRINKING FOUNTAINS (M, WM, VERSAFILLER, FUSION, FLEXI, MESA, VERSACOOLER RANGE)**

Aqua Cooler Pty Limited warrants this appliance to the first purchaser as follows and subject to the stated conditions.

1. Any defect in the appliance occurring within the first twelve months from the date of purchase will be rectified free of charge by Aqua Cooler Pty Limited or by any authorised independent Service Agent.
2. Aqua Cooler Pty Limited agrees to replace any part of the hermetically sealed refrigeration system which becomes inoperative in the two years following the first year’s full warranty. This limited warranty covers the compressor, condenser and interconnecting refrigeration pipework. It excludes compressor relays, overloads and all other components of this appliance. This limited warranty does not include service, repair or labour costs or any pickup and/or freight charges. Aqua Cooler at its sole discretion may replace the cooler with a new or refurbished cooler of a similar age.

**CONDITIONS OF WARRANTY**

1. The appliance must be installed in accordance with the Manufacturers Installation Instructions.
2. The warranty extends only to repairing or replacing any component that becomes defective in material or workmanship.
3. The warranty does not cover defects occasioned by misuse, alterations or accident.

FOR ANY CLAIM UNDER THIS WARRANTY PLEASE CONTACT AQUA COOLER PTY LIMITED

PHONE: +61 (02) 9721 9300 OR EMAIL: [support@aquacooler.com.au](mailto:support@aquacooler.com.au)

This warranty is provided in addition to other rights and remedies you have under law:  Our goods come with guarantees which cannot be excluded under the Australian Consumer Law.  You are entitled to replacement or refund for a major failure and to compensation for other reasonably foreseeable loss or damage.  You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

**SERVICE CHARGE ACKNOWLEDGEMENT LETTER**

Please fill in this form return to us so we can schedule your on-site warranty service.

COMPANY NAME (if applicable) .........................................................................................................................................................

CONTACT NAME ........................................................................... PH: ( ) ......................................................................................

ADDRESS .............................................................................................................................................................................................

SUBURB ........................................................................................ POSTCODE...................................................................................

MODEL NUMBER .......................................................................... SERIAL NUMBER ..........................................................................

I, \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, understand that if during the warranty service job it be discovered that the problem is not the fault of the unit but instead caused by external factors (such as improper installation, abuse or intentional damage), that I will be invoiced an initial service charge, which will be $250ex GST for the first hour. Any extra time will be charged in 15 minute intervals at $200 ex GST per hour

Date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Signature \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_