

## QUALITY POLICY

### 1. Introduction, Purpose and Scope

Aqua Cooler procure and supply water drinking units and industrial chillers for the for businesses and the public at large. The products are manufactured by overseas companies and imported into Australia complying to the relevant Australian, Refrigerant and Watermark standards.

### 2. Customer Commitment Statement

Aqua Cooler are committed to providing exceptional water drinking and chiller products. To ensure product and customer satisfaction, Aqua Cooler management is committed to establishing and constantly evaluating business goals which are performed at various levels of business and product management.

### 3. Quality Objectives Framework

Aqua Cooler are continually seeking improvements in the business practices and pursuing exceptional customer relationship management through strategic alliance with the suppliers and OEM's. As leaders in the market, Aqua Cooler are determined to improve its performance and thus has adopted the principles of Quality Management System ISO 9001 to provide a standardised framework for sustainability and process/ business improvements.

Aqua Cooler has established framework for developing business performance objectives and targets to ensure sustainability and growth.

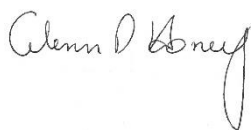
These objectives and targets are established and continually evaluated through;

- Leadership meetings;
- Sales meetings;
- Supplier evaluation; and
- Customer Feedback.

Aqua Cooler's Leadership team also provide effective oversight on the performance of the Quality Management

System and are responsible for establishing quality and business goals.

*Glenn Honey - Managing Director*



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